

TERMS OF USE

- BOOKINGS FOR THE USE OF VOUCHERS MUST BE MADE THROUGH THE TELEPHONE NUMBER OR EMAIL INDICATED ON THE VOUCHER
- AFTER THE VOUCHER RESERVATION, THE NO-SHOW RESULTS IN THE LOSS OF VALIDITY OF THE VOUCHER
- THE VOUCHER IS NOT REFUNDABLE BY USING A SERVICE WITH A LOWER VALUE
- THE VOUCHER CANNOT BE EXCHANGED FOR MONEY, NOR FOR ANY OTHER PRODUCT OR SERVICE NOT MENTIONED ON IT
- IN CASE THE CONSUMPTION IS HIGHER THAN THE VALUE OF THE VOUCHER, THE CUSTOMER WILL HAVE TO PAY THE REMAINING AMOUNT
- THE VOUCHER CANNOT BE COMBINED WITH OTHER VOUCHERS, PROMOTIONS OR CAMPAIGNS IN FORCE
- THE VOUCHER USE IS SUBJECT TO THE VILLA AVAILABILITY
- THE REINSTATEMENT OF THE VOUCHER AFTER THE EXPIRATION DATE WILL BE MADE WITH THE PAYMENT OF € 10 AND EXTENDS THE VALIDITY FOR ANOTHER YEAR
- THE VOUCHER IS VALID FOR 1 YEAR, EXCEPT IN SPECIFIC CASES - THE VALIDITY WILL ALWAYS BE MENTIONED IN THE VOUCHER ITSELF
- SOME VOUCHERS ARE NOT VALID FOR THE MONTHS OF JULY AND AUGUST, PLEASE CHECK ON THE SPECIFIC VOUCHER
- IN CASE THE VOUCHER CONTAINS MORE THAN ONE SERVICE IT IS MANDATORY TO ENJOY ALL THE SAME DAY OR STAY

